





### Let your expectations soar

Welcome to the exciting world of the RBC British Airways Visa Infinite card. Enjoy the wide range of benefits and recognition that come with your card and membership in The British Airways Club.

### Important steps for new cardholders:

- 1. Activate your card.
- 2. Log in to your British Airways Club account at ba.com to ensure your personal details are correct.

Questions? Please call us at 1-800-769-2512.

Visit My Credit Card Page



Quick card overview



Earn faster



Take off sooner



Other ways to use your Avios



Travel together and share the adventure



Enjoy exclusive advantages



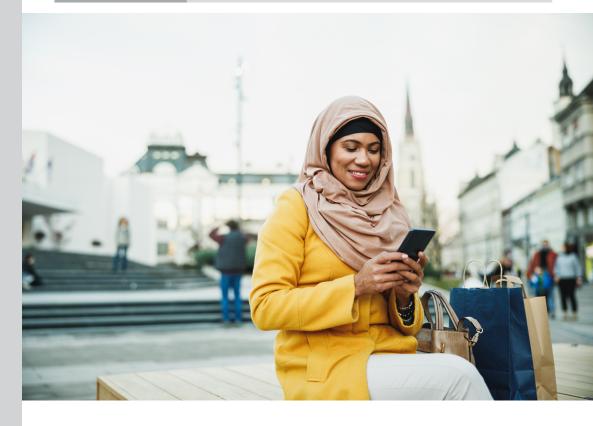
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Additional advantages

# Quick card overview

Rewards	<ul> <li>Earn 1 Avios for every \$1 CAD spent on purchases with your RBC British Airways Visa Infinite card*</li> <li>Earn 2 Avios for every \$1 CAD spent on dining*</li> <li>Earn 3 Avios for every \$1 CAD spent on British Airways*</li> </ul>
Additional benefits	<ul> <li>■ 10% off British Airways flights when you book and pay with your card<sup>∞</sup></li> <li>■ Earn a Companion Voucher and take a companion with you – or fly solo at a 50% discount on the cost of one reward seat ticket<sup>-</sup></li> <li>■ Visa Infinite exclusive benefits, including complimentary 24/7 Concierge Service<sup>+</sup></li> <li>■ Exclusive RBC partner offers and savings</li> </ul>
Insurance	Broad travel and protection insurance, including:  Travel Accident Insurance <sup>1</sup> Out of Province/Country Emergency Medical Insurance <sup>1</sup> Delayed Baggage Insurance <sup>1</sup> Flight Delay Insurance <sup>1</sup> Hotel/Motel Burglary Insurance <sup>1</sup> Auto Rental Collision/Loss Damage Waiver Insurance <sup>2</sup> Purchase Security & Extended Warranty Insurance <sup>1</sup>



## Earn faster

In addition to your benefits, you will earn 1 Avios for every dollar you spend on your card.\* You'll also earn 2 Avios for every dollar you spend on dining and 3 Avios for every dollar you spend on British Airways using your card.\*

Over the course of a year, Avios can really add up:

	Monthly purchases	Total Avios earned per year
Everyday purchases: 1 Avios per \$1	\$3,000 x 12 months	36,000
Dining expenses: 2 Avios per \$1	\$500 x 12 months	12,000
Pre-authorized payments: 1 Avios per \$1	\$300 x 12 months	3,600
Travel on British Airways flight: 3 Avios per \$1	\$1,500 x 2 flights (per year)	9,000
		60,600

For illustrative purposes only

The Avios you earn don't expire as long as you collect or spend 1 Avios in your British Airways Club account within 36 months.\*

### Earn on your British Airways Club account

As a Club member, every Avios you earn will be automatically credited to your Club account.

#### You'll also benefit from:

- Stored seating and meal preferences that are provided whenever possible
- Exclusive offers that are available to Club members only
- Access to your Avios balance online at <u>ba.com</u> or through the <u>British Airways app</u>
- Reward Flights for travel on British Airways or any oneworld<sup>‡</sup>
   airline with your Avios

# Take off sooner

Redeeming your Avios couldn't be easier. Simply book online at <u>ba.com</u> or by phone at 1-800-452-1201 to fly with British Airways or on **one**world partner airlines.

Here are just a few round-trip Reward Flight ideas:

### Departing from Toronto:

Destination	Avios required for Reward Flights⁴
London	50,000
Athens	77,500
Johannesburg	120,000

### Departing from Vancouver:

Destination	Avios required for Reward Flights <sup>△</sup>
London	60,000
Athens	87,500
Johannesburg	120,000

 $<sup>^{\</sup>Delta}$  Off-peak economy return fare for one person shown. All prices stated are correct as of January 2025. Taxes, fees and carrier charges apply.



# Other ways to use your Avios

In addition to Reward Flights, you can spend your Avios on:

- Upgrades to a different cabin on full-fare purchased tickets
- Part of the price with "part payment" reduce the price of selected regular cash bookings on British Airways flights by paying part of the price in Avios (plus you'll earn Avios back from your flight booking)
- Car rentals, hotels or experiences

For complete reward details, visit ba.com

### 3 ways to book your flight:

- Visit ba.com
- Book using the <u>British Airways app</u>
- Call The British Airways Club at 1-800-452-1201

# Travel together and share the adventure

Earn a companion voucher when you spend \$30,000 CAD or more on your credit card in a calendar year. You can either take a companion with you or fly solo instead for a 50% Avios discount on the cost of one reward seat ticket. Plus, Reward Flight Saver fares offer great value flights with a low flat fee to cover taxes, fees and carrier charges and a fixed Avios amount.

# Enjoy exclusive advantages

#### British Airways flight discounts

Get 10% off British Airways round-trip flights commencing from Canada to London and beyond." Book at ba.com/RBC10 with promotion code CARDOFFERC by December 31, 2025 and pay with your RBC British Airways Visa Infinite credit card."

Visa Infinite benefits

#### Visa Infinite Luxury Hotel Collection<sup>+</sup>

Features over 900 of the world's most prestigious properties. Enjoy premium benefits with every stay, including an automatic room upgrade (upon arrival, when available), complimentary daily breakfast for two and more.

### Visa Infinite Dining Series<sup>+</sup>

Unique and innovative culinary events with world renowned chefs.

### Complimentary Concierge Service<sup>+</sup>

24 hours a day, 7 days a week, we can help with almost any request – entertainment, restaurant reservations, business services and more.

- Within Canada or the U.S. call toll-free: 1-888-853-4458
- Outside Canada or the U.S. call collect: 1-630-350-4545

Visit <u>visainfinite.ca</u> to learn about all the great offers available to you, including special offers for events and activities.



### More value

Instant fuel savings at Petro-Canada<sup>‡</sup> locations





Simply link your card to your Petro-Points<sup>‡</sup> card to receive 3 cents off per litre<sup>^</sup> and 20% more Petro-Points.

Visit <u>rbc.com/petro-canada</u>

Enjoy unlimited \$0 delivery fees with DoorDash





Get a complimentary DashPass‡ subscription from DoorDash‡ for up to 12 months and enjoy unlimited deliveries from qualifying restaurants you love – with \$0 delivery fees on orders of \$15+ when you pay with an eligible RBC British Airways Visa Infinite card!€

Visit rbc.com/doordash

Earn more Be Well points at Rexall





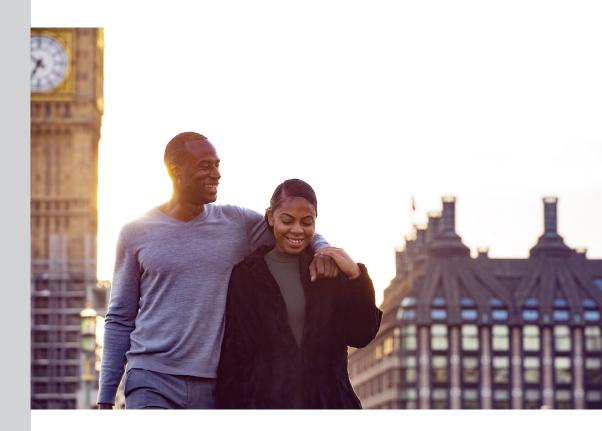


Get 50 Be Well<sup>‡</sup> points for every \$1 spent on eligible purchases when you shop at Rexall with your linked RBC British Airways Visa Infinite card.<sup>Ω</sup>

Visit <u>rbc.com/rexall</u>

# Additional advantages

- Lock your RBC credit card if it's misplaced, lost or stolen:
   rbc.com/creditcardlock
- Visa payWave<sup>‡</sup> contactless payment speed,
   convenience and security right at your fingertips –
   using your card or mobile wallet
- Access to cash advances†
- RBC Royal Bank® Online and Mobile Banking††
- Emergency card replacement



## **Contact information**

### RBC Royal Bank customer service

Card inquiries and information

In Canada/U.S.: 1-800 ROYAL 1-2 (1-800-769-2512) Outside Canada/U.S., call collect: 416-974-7780

Royal Bank of Canada is the issuer of the RBC British Airways Visa Infinite card.

Visa Infinite

Members-only website visainfinite.ca

Concierge

In Canada/U.S.: 1-888-853-4458

Outside Canada/U.S., call collect: 1-630-350-4545

visainfinite.ca

**British Airways** 

The British Airways Club
1-800-452-1201
Monday – Friday
8 a.m. – 8 p.m. (Eastern Time)
britishairways.com/the-british-airways-club

The Club is British Airways' membership program, and the reward currency is Avios. British Airways and/or Avios Group Limited are solely responsible for the operation and administration of The British Airways Club.

### A card packed with privileges



### Questions about your card?

Call 1-800 ROYAL® 1-2 (1-800-769-2512) or call us collect at 416-974-7780.

- ® / ™ Trademark(s) of Royal Bank of Canada. RBC and Royal Bank are registered trademarks of Royal Bank of Canada.
- Petro-Canada and Petro-Points are trademarks of Suncor Energy Inc. Used under licence. All other trademarks are the property of their respective owner(s).
- \* Earn 3 Avios per \$1 CAD spent on British Airways and British Airways Holidays, 2 Avios per \$1 CAD spent on dining and 1 Avios per \$1 CAD spent on all other qualifying net purchases when you use your RBC British Airways Visa Infinite card. Avios are earned on qualifying net purchases only; they are not earned on cash advances (including balance transfers, cash-like transactions and bill payments that are not pre-authorized charges that you set up with a merchant), interest charges or fees, and credits for returns and adjustments will reduce or cancel the Avios earned by the amounts originally charged. Where applicable, Avios are awarded based on the Canadian dollar equivalent of foreign currency purchase transactions. Avios are not refundable, transferable, and have no cash value. Please allow up to eight weeks after transactions are processed to your credit card account for the Avios to be posted to your British Airways Club account.
- processed to your credit card account for the Avios to be posted to your British Airways Club account.

  10% off British Airways round-trip flights originating in and returning to Canada when you book on ba.com/RBC10 and pay with your RBC British Airways Visa Infinite card. In order to take part in the 10% promotion, RBC British Airways Visa Infinite cardholders must log in at ba.com/RBC10 using their British Airways Club username and PIN and make a roundtrip booking now through December 31, 2025 and enter the promotion code CARDOFFERC in the marked box on the Price Quote page of the booking process. A 10% discount is valid on the total roundtrip price, including taxes, fees and carrier charges, on mainline flights operated by British Airways purchased now through December 31, 2025 only. Travel must be fully completed by December 15, 2026 (departure and return). A 10% discount will appear on the final payment page. Fares not purchased through ba.com/RBC10 do not qualify for the discount. Discount is not valid for flights on code share or franchise carriers. All rules of roundtrip fare purchased apply, including advance purchase, minimum stay, weekend add-ons and cancellation/refund rules. Offer is non-transferable and cannot be combined with any other offer. Valid for new bookings only made by Canadian residents paying in CAD using a valid British Airways Visa<sup>‡</sup> card issued by Royal Bank of Canada for roundtrip travel commencing from Canada to London and beyond. Discount is taken off the total roundtrip price of every ticket including taxes and fees on the same british Airways discount applies for up to eight passengers booked on the same British Airways booking for the same flights. Cardholder must travel to qualify for the 10% discount. Refunds from previously purchased fare types not permitted. The 10% discount is not combinable with any other offer, is taken off valid, published fares only and is subject to availability. Offer is subject to British Airways fare rules and conditions of contract available on
- ~ Eligible members who spend a minimum of \$30,000 CAD on qualifying purchases on their card in a calendar year ("calendar year" refers to the time period starting from January 1 through to December 31) will receive a maximum of one companion voucher for that calendar year. See <a href="mailto:ba.com/rbc-visa">ba.com/rbc-visa</a> for full terms and conditions.
- + General Terms & Conditions for all Visa Infinite benefits: You must be an eligible Visa Infinite cardholder with a valid Visa Infinite card to take advantage of the Visa Infinite benefits and services. Discounts and benefits are non-transferable and discounts cannot be combined with any other offer or discount. Visa reserves the right to modify or cancel offers at any time and without notice. Neither Visa nor the Issuer is responsible for any claims or damages arising from the use of any benefits or services provided by a third party. All offers, benefits and services are subject to complete terms and conditions, including third-party suppliers' terms and conditions (available at <u>visainfinite.ca/infinite/terms.isp</u>). The Visa Infinite privacy policy (available at <u>visainfinite/terms.isp</u>) are otherwise provided by, the Visa Infinite Concierge or the Visa Infinite website. The collection, use and disclosure of cardholders' personal information by third-party suppliers of services and benefits to Visa Infinite cardholders are subject to such third parties' own privacy policies.

Visa Infinite Concierge: The goods and services cardholders request or otherwise choose to obtain through the Visa Infinite Concierge Service are provided by various third-party service providers unrelated to Visa. Visa does not endorse, review or qualify these service providers. Visa makes no representations or warranties (either express or implied) about, and assumes no responsibility or liability for, these service providers or the goods and services that may be obtained through the Visa Infinite Concierge. Neither Visa nor the Issuer is responsible for any claims or damages arising from the use of any benefits or services provided by a third party. Visa cannot guarantee the successful fulfilment of cardholders' requests in all instances. There is no fee for the Concierge's services; however, cardholders are responsible for the cost of any goods or services (including any related fees or costs) authorized by the cardholder and purchased by the Visa Infinite Concierge on the cardholder's behalf. All costs will be charged directly to the cardholder's Visa Infinite card.

- <sup>1</sup> Coverage underwritten by RBC Insurance Company of Canada.
- <sup>2</sup> Coverage underwritten by Aviva General Insurance Company.

All insurance is subject to limitations and exclusions. Please refer to the Certificate of Insurance in your welcome kit for complete details.

A Reward Flight Terms and Conditions: Reward Flights are available to any British Airways Club Members with an Avios balance. In addition to your Avios, the only cash amount required for Reward Flights is a fixed cash amount. Your chosen date of travel will determine whether you pay a peak or off-peak Avios amount. When booking Reward Flights, you can choose all peak dates, all off-peak dates or a mixture of the two. For travel in First, a cash amount to cover taxes, fees and carrier charges will be payable. The taxes, fees and carrier charges will vary dependent on airline and destination and will be calculated when you book your flights. The final fee (i.e. Avios plus payable taxes, fees and carrier charges) will be displayed at the final stage of your booking. To find out more about Reward Flights, click here. British Airways Club Terms and Conditions of Use apply.

- ^ Petro-Points are not awarded on tobacco, gift cards, transit tickets and taxes on non-petroleum purchases. Each time you use your linked Eligible RBC Card to purchase any grade of gasoline, including diesel, at a Retail Petro-Canada Location, you will save three cents (\$0.03) per litre at the time of the transaction. You must be enrolled in RBC Online Banking in order to link your Eligible RBC Card to your Petro-Points card. Card linking may take up to two (2) business days to process before savings and bonus points can be applied to the purchases.
- To receive a complimentary DashPass subscription for \$0 delivery fees on orders of \$15 or more at eligible restaurants when you pay with your RBC British Airways Visa Infinite card, you must subscribe to DashPass by adding your RBC British Airways Visa Infinite card, accept the DoorDash terms and conditions and activate your benefit by clicking "Activate Free DashPass". For full program details, visit <a href="mailto:rbc.com/doordashterms">rbc.com/doordashterms</a>. If you are an existing DashPass subscriber and have already added your RBC British Airways Visa Infinite card to your account, you must activate your benefit by clicking "Activate Free DashPass" during the Offer Period. If you have been charged for DashPass, you will receive a refund to the method of original payment, in the amount of the monthly subscription fee for the month you activate your complimentary subscription. For all clients, by clicking on "Activate Free DashPass", you agree to the DoorDash terms and conditions, which can be found at <a href="mailto:rbcroyalbank.com/credit-cards/documentation/pdf/full-doordash-tcs-en.pdf">rbcroyalbank.com/credit-cards/documentation/pdf/full-doordash-tcs-en.pdf</a>. Eligible RBC Credit Card holders include primary cardholders, co-applicants, authorized users, primary business cardholders and secondary business cardholders on your RBC British Airways Visa Infinite Credit Card account. The DashPass subscription fee will be waived ("Complimentary DashPass Subscription") and you will receive a 12 month Complimentary DashPass subscription. DashPass Subscription. Your RBC British Airways Visa Infinite card may only be used with one DoorDash account to receive a Complimentary DashPass Subscription. Once you have received a Complimentary DashPass Subscription, you cannot use the same RBC British Airways Visa Infinite card to obtain a Complimentary DashPass Subscription with another DoorDash account. You are only eligible for one 12 month Complimentary DashPass Subscription during the Offer Period. The Complimen
- <sup>a</sup> To participate in this offer, you must have an eligible RBC Debit Card, Personal Credit Card or Business Credit Card which is issued by Royal Bank of Canada (excluding RBC commercial credit cards) ("RBC Card"). An "Eligible RBC Credit Card" is any RBC personal credit card, excluding RBC Avion® Visa Infinite Business<sup>‡</sup>, RBC Visa CreditLine for Small Business<sup>™</sup>, RBC Visa Business Cash Back Mastercard<sup>‡</sup> and RBC Avion Visa Business. RBC Business Owners will only be able to link up to two (2) Business Credit Cards and one (1) RBC Debit Card to a Be Well Card. For complete details, including the definition of the capitalized terms used in the disclosures below, please see full Terms and Conditions at rbcroyalbank.com/credit-cards/documentation/pdf/rexall-terms.pdf. You must be enrolled in RBC Online Banking in order to link your RBC Card to your Be Well Card. Card linking may take up to two (2) business days to process before Be Well points can be applied to purchases. Each time you scan your Be Well Card and pay with your Linked RBC Card, you will earn 50 Be Well points for every \$1 spent on eligible purchases at Rexall Locations. For full details and defined terms, visit Be Well Terms and Conditions available at letsbewell.ca/terms-conditions. Be Well points are not awarded on taxes, tobacco products, products containing codeine, lottery tickets, alcohol, bottle deposits, gift cards, prepaid cards and wireless or long distance phone cards, event tickets, transit tickets and passes, post office transactions, stamps, passport photos, cash back, gifts with purchases, delivery charges, environmental levies, Home Health Care services/rentals and any other products or services that we may specify from time to time or where prohibited by law.
- † Cash advances, including cash withdrawals from an ATM, can be made up to your available credit and daily limits. There is no interest-free period for cash advances, which means that interest is charged from the day the cash advance is made until we receive your payment for the total amount you owe. Cash advance fees may apply depending on the type of cash advance. Please refer to your RBC Royal Bank Credit Card Agreement for more details.
- ††RBC Mobile Banking is operated by Royal Bank of Canada, RBC Direct Investing Inc. and RBC Dominion Securities Inc.